vehicle to provide said [vehicle] transportation service; said processing circuitry further performing a monitoring process including reviewing said records and vehicle activity information to identify transportation services which are not being adequately provided; and

communication circuitry forwarding instructions produced by said dispatching process from said processing circuitry to a vehicle; said communication circuitry further providing vehicle activity information relating to said vehicle to said processing circuitry for review by said monitoring ~~process.~~

30. (Amended) The system of claim 1 wherein a dispatching process instruction to a vehicle to provide said [vehicle] transportation service includes an identification of a route to be followed by said vehicle.

32. (Amended) A system for controlling ambulances so as to ensure reimbursement for transportation services provided by said ambulances, comprising:

a database including records each documenting needed transportation services;

processing circuitry performing a dispatching process including reviewing said records, and locating a record indicating a need for immediate transportation service, and instructing a vehicle to provide said [vehicle] transportation service, an instruction produced by said processing circuitry including an identification of a route to be followed by said

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vehicle, said dispatching process selecting said route in accordance with routing demanded by governmental or insurance entities in order to ensure reimbursement for transportation services provided by ambulances.

Please add the following new claims:

--37. (New) A system for controlling a vehicle to provide a transportation service, comprising:

controller processing circuitry generating instructions for forwarding to a vehicle to instruct said vehicle in providing said transportation service, said instructions including a routing message indicating a route to be taken by said vehicle to its desired destination;

controller communication circuitry forwarding instructions produced by said controller processing circuitry toward a vehicle, and receiving responses from a vehicle and delivering said responses to said controller processing circuitry;

vehicle communication circuitry receiving instructions and forwarding responses; and

vehicle processing circuitry delivering instructions received by said vehicle communication circuitry to a vehicle operator, and enabling said vehicle operator to formulate a response to said instructions and cause said response to be forwarded to said controller processing circuitry,